

OUR FIRST ISSUE

Welcome to our first issue of the Glen Gazette. The purpose of this newsletter is to share items of common interest to the residents and homeowners of the Glen and to help increase our sense of community here. The Glen Gazette will carry items concerning Homeowner's Association policy, status of major projects, homeowner tips, major items from Board of Director's meetings and personal news about residents (with their approval, of course). We plan to distribute the Gazette monthly and each issue will be reviewed by the Board of Directors prior to publication. If you have anything that you think should be covered, or if you would like to contribute an article, please let the editors know. The editors are:

Rick Reaser            16 Glen Lake Dr    647-1096  
 Miriam Edwards       59 Glen Lake Dr    372-7473

PRESIDENT'S CORNER

I'm Doug Nordman. I was elected to the Board at the annual meeting last November and the board selected me to succeed Mark Risley as your President. My wife and I are attending the Naval Postgraduate School and have lived here over a year. We'll be here at least one more. My goals this term are to maintain the beauty, quiet, and security of The Glen. Future projects include continuing the good work started by our landscaper John Vance, re-surfacing Glen Lake Dr and performing maintenance on the drainage and sprinkler systems. If you have any questions or problems, stop by or call. Thanks.

BOARD OF DIRECTORS DIRECTORY

President	Doug Nordman	647-9386
	67 Glen Lake Dr	
Vice President	Mark Risley	375-6719
	69 Glen Lake Dr	
Secretary/ Treasurer	Bob Franco	372-3319
	36 Glen Lake Dr	
Director	Dwight Edwards	372-7473
	59 Glen Lake Dr	
Director	Jenny Artellan	646-8848
	63 Glen Lake Dr	

OUR PROFESSIONAL MANAGER - DO'S AND DON'TS

As you know, we've had a new professional manager, Mr Joseph Chaffers of Management Cost Controls, for close to a year now. You may not be aware of the contract arrangements we have with Mr Chaffers. Basically, the Glen pays a flat rate for Management Cost Control's billing service, accounting/record keeping, and for top level management policy advice given to the Board. When homeowners and residents call Mr Chaffers regarding items other than their monthly statement or related financial items, the Glen is charged for the service rendered on an hourly basis. Therefore, if you have any questions or problems regarding the Glen, other than financial, please call the president or another Board member. This way we are only charged for the services we really need and we can keep costs down. DO call Mr Chaffers in an emergency, if your statement is incorrect or if your escrow company sent your payment to the wrong place. DON'T call Mr Chaffers if your roof leaks, the gate is stuck, or if someone has parked their car in the lake. Call the Association president or Board member, instead.

ARCHITECTURAL COMMITTEE FORMING

We are looking for three residents to start an Architectural Committee for the Glen. This committee would review proposals submitted to the Board regarding architectural changes to the Glen and make a recommendations regarding the proposed changes. The committee would also review the long term architectural policy of the Glen and assist the Board in enforcing current policies. The Architectural Committee will be able to study homeowners' proposals in detail and make sure all the "homework" is done before the Board takes action. This effort should require a minimum of your time due the small number of proposals received by the Board. If you are interested, please contact the Association president.

GOOD NEIGHBORS

Hats off to Craig Woolley (26 Glen Lake Dr) for his hard work and long hours in helping to beautify our tennis court. Craig painted and cleaned a significant portion of the area so we all can enjoy it. You may also have seen Craig re-painting our entry gate. We also want to thank Coleman Dick (34 Glen Lake Dr) for helping to underwrite the cost of upgrading our entry gate roster board. Improving that first impression given to our guests and visitors as they call us from the gate phone will be appreciated by all. If you would like to donate time, effort, or funds to make the Glen a better place, please let a Board member know. In many cases, the Association can provide the materials, if you provide the labor.

DID YOU KNOW ABOUT OUR GATE?

The gate is literally the first thing a person has to deal with, when entering the Glen. Here are a few facts and some trivia regarding our gate system. To let someone in who has called you from the gate, simply press # (the pound sign) followed by 5 (the number). The gate is radio controlled, but if you forget your transmitter, there is a special code you can enter into the entry phone that will open the gate. If you would like to know the special code, see one of our Board members. Please do not give out the special code to your friends, since eventually, everyone will know it and the purpose of the gate is defeated. It is possible to change the code, but let's avoid that. We have recently added a master key capability to the gate system so that the gates can be opened more easily for open houses. To get this master key, see the Association president. It is important that you let renters and new owners know that large moving vans will not fit through the gates without damaging the van and the gates. Moving companies will have to make special arrangements to bring smaller trucks or ferry items to or from a larger truck parked outside. Do not assume that your real estate agent or property manager already knows about this. The side pedestrian gate lets you go for a walk without having to carry your transmitter. If you need a key for this gate, please see the Glen Gazette editors. Several good things are in store for the gate system. We are planning to revise the name roster to make it more aesthetically pleasing. The keypad for the phone is being replaced. We are going to see what can be done to improve the voice quality with the entry phone. The lighting system for the name roster is being fixed. The side gate is being fixed so that it will be easier to open and close properly. And we are taking care of the rust spots on the gate itself. Remember, if there is a problem with the gate or if your name needs to be added or changed on the roster board, be sure to notify the Association president or a Board member.