

**The Glen of Pacific Grove Homeowners Association
24571 Silver Cloud Court Suite 101
Monterey, CA 93940
(831) 647-2442**

April 19, 2019

To: The Glen of Pacific Grove Residents

Re: Gate Remotes

Dear The Glen of Pacific Grove Residents:

Over the last few weeks, residents of The Glen of Pacific Grove have been reporting that their remotes are not working properly. Regency has been to the property on several occasions to assist residents with their remotes. We have also tested a dozen of unassigned remotes to make sure they were working properly.

The button on the remotes should be pushed when you are at or near the call box; (8-10 feet from the call box). The signal is picked up by the antenna that is located on top of the call box. The remotes also need to be pressed for 2 – 2 ½ seconds to activate the remote signal.

As a reminder, when using your personal gate code at the call box, you need to press # and the 4-digit code to release the gate.

If you have questions or concerns, please contact Liane at the Regency office (831)647-2442 or email at lcunningham@regencymg.com.

Thank you,

Regency Management Group